

Connections

News about Wabash Mutual Telephone Company

118 E. Market St. 6670 Wabash Road
Celina, Ohio 45822 Celina, Ohio 45822
419-942-1111



info@wabashtelephone.com
Wabash Mutual Telephone

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Company Update

Wabash will be at the **WCSM Home Show** at the Galleria, **Sunday, March 1 from 11:30am-4:00pm**. Stop by the booth to check out our services and for freebies!

On December 5 we hosted our first Open House at the Celina office during downtown Celina's Midnight Gladness. We had over 120 children visit with Santa and have their pictures taken with him, while others enjoyed refreshments and prizes.

Hinkle & McCoy Inc. was awarded the bid for Node 5 Phase 2 in Celina which will begin as soon as weather permits. The phase covers the area north of Wayne St. and east of Buckeye, including those homes north of Myers Rd.

This spring we will also begin installation of approximately 7 miles of fiber in the Original Wabash serving area to place the last 2 Remote Units in service in order to provide the entire rural area with improved phone and broadband along with digital television. One Remote will be placed in Indiana and the other in Liberty Township.

As an Ohio Telecom Association Member we recently participated in Connect Ohio's No Child Left Offline program and donated a new computer to a local student as part of the event. Connect Ohio distributed 400 new computers throughout the state on Feb. 23 in support of its No Child Left Offline initiative, which brings together public and private partners to help all economically disadvantaged students join the Information Age.

Cable Locates are FREE! Cable Repairs are COSTLY!

Save yourself some money and remember to call for locates of utilities before you begin any digging project this spring. Just Dial 811 for Ohio Utilities Protection Service (OUPS) or Wabash at 419-942-1111.

Please allow at least 48 hours before you intend to dig.
All telephone cable locates are free!



Proof your directory listing on the last page of your March 1, 2009 bill.
Please call the office with any changes.

Our publisher, Pinnacle Publishing will be in the area in March selling ads to local businesses for the 2009 directory. If your business would like to meet with them let us know or if you have any questions or concerns please feel free to contact us.

IPTV Lineup Changes Effective March 9, 2009

Speed Channel will move from Channel number 171 to 176.
Sportsman Channel, channel 174 will be in Expanded package only.
truTV, channel 232 will be in Expanded package only.
FUSE, channel 207 will be removed.
Big Ten Michigan added to Basic & Expanded packages, Channel 153

Does your business need a competitive edge?

Let us help with a new phone system. Wabash Mutual is an authorized Avaya dealer. We can help you customize a system to fit your current business needs plus allow for potential growth. We will install the system and train you and your staff plus like always we'll be here to serve you in the future.



Board of Directors

A reorganization meeting of the board of directors was held after the annual meeting and the 2009 board of directors is:

President: Dick Berkenstock, Vice President: Alan Post,
Directors: Roger Knapke, Donald L. Smith and
Jerry "Shorty" Dues



**Remember IPTV Subscribers:
This Weekend!**

**February 27 - March 2
Channels 560-587**

FREE HBO and Cinemax

Visit our website at www.wabash.com

Telephone Assistance Plans

For Wabash Telephone Customers

Having trouble paying for your basic telephone service? You may qualify for telephone assistance programs. Assistance programs provide a discount on your monthly bill and/or provide a reduction in installation/connection fees. Eligibility may be determined based on your income or participation in other assistance programs. Telephone assistance is available from three different sources if you are a qualified residential telephone customer. An explanation of the programs and their benefits are listed below. Please contact a customer service representative for details on how to prove eligibility for the following programs.

Federal Lifeline Plan

Benefits

- Waiver of the Federal Interstate Access Charge
- Reduction of \$1.75 off your monthly bill
- Free toll limitation services (toll blocking)
- Waiver of service deposit if you elect to receive toll blocking
- Optional features are not restricted

Restrictions

- Monthly discount available for only one line per principle place of residence

Link-up

Benefits

- One half of installation charges waived up to \$30.00 (whichever is less)
- Waiver of interest on deferred payment plan of no more than \$200.00

Restrictions

- Only applies to a single telephone line per home
- Only applies at principle place of residence

You may only receive the reduction once unless you change primary residences.



Service Connection Assistance (SCA)

Benefits

- Installation charges waived up to \$60
- Waiver of deposit

Restrictions

- Waiver of installation charges available for only one line per principle place of residence
- Waiver of installation charges only applicable once in 12 months at same address

Qualifications – you must prove one of the listed options

- National School Lunch Program's Free Lunch Program (NSL)
- Medicaid
- Heat Assistance Programs
- Federal Public Housing Assistance or Section 8
- Food Stamps
- Supplemental Security Income (SSI)
- Ohio Energy Credit Program (OECF)
- Social Security Disability Insurance (SSDI)
- General Assistance and/or Disability Assistance
- Ohio Works First
- Your household income must be at or below 135% of the poverty level.

Income Requirements for a household at or below 135% of the Federal Poverty Guidelines

Persons in Family Units	Household Income
1	\$14,621
2	19,670
3	24,719
4	29,768
5	34,817
6	39,866
7	44,915
8	49,964
For each additional person, add	\$5,049